

Welcome to Gas Industry Co's *News Bulletin*, a periodic advisory of new and current consultations, workstream developments, publications and presentations.

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Communications on Maui pipeline activities

Gas Industry Co would also like to acknowledge and commend First Gas on its exemplary communications strategy following its announcement in late September on the defect to the Maui Pipeline in Tongaporutu in Taranaki. We note the positive feedback from stakeholders who have also been pleased with First Gas's level and frequency of engagement throughout the construction of the 800 metre temporary bypass preparing for repairs to commence in the defected five metre section of the Maui pipeline. The sound communications program has assisted in alleviating some industry and customer uncertainty regarding the repair works.

Gas Industry Co thanks stakeholders for their input at the Co-regulatory Forum

Gas Industry Co would like to thank all stakeholders who attended our Co-regulatory Forum on Friday 30 November 2018, and for their input in developing our indicative FY2020 work programme and budget (IWPB). We have found that early engagement with stakeholders in developing the IWPB has been invaluable, and feedback from stakeholders will be included in the Consultation on Gas Industry Co FY2020 Work Programme and Levy, which will be released prior to Christmas with submissions due in early February.

Gas consumer switching statistics for November 2018

The Gas Registry statistics recording gas consumer switching numbers for November 2018 are available [here](#). There were 4,491 completed customer switches during November 2018 – 336 more than October 2018, and 802 more than November. 2017.

For the last couple of years switching numbers and the time they take to complete have been relatively stable. In the last 12 months we saw on average 3,755 switches taking place a month and they took on average two days to complete. During that time the highest numbers of switches occurred in November 2018 (4,491) and January 2018 saw the lowest (3,227).

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