

# Update

## Diary Dates

### Thursday, 8 May 2008

Submissions close - Approval of a Joint Electricity and Gas Complaints Resolution Scheme

### Wednesday, 14 May 2008

Submissions close - Determinations by the Industry Body (Gas Industry Co) under the Gas (Switching Arrangements) Rules 2008

### Monday, 19 May 2008.

Proposals close for the Appointment of an Allocation Agent for the Provision of Services for Downstream Reconciliation and Allocation of Gas

## Critical contingency management

Gas Industry Co will be issuing a short-form consultation paper on critical contingency management in May. Because the paper covers only a few issues, the time period for consultation will be limited to two weeks.

## Currently consulting on

### Request for Proposal: Appointment of an Allocation Agent for the Provision of Services for Downstream Reconciliation and Allocation of Gas

Downstream reconciliation is concerned with the appropriate allocation and reconciliation of gas quantities, measured at each transmission system gas gate, across the retailers who supply gas to consumers through the associated distribution system. Rules for downstream reconciliation have been recommended to the Minister of Energy.

The proposed rules provide for the appointment of an allocation agent to carry out reconciliation and allocation. The RFP, able to be accessed via the following link:

<http://www.gasindustry.co.nz/Downloads/Documents/Consultation/140484%20RFP%20Appointment%20of%20an%20Allocation%20Agent%20for%20the%20Provision%20of%20Services%20for%20Downstream%20Reconciliation%20and%20Allocation%20of%20Gas.pdf>

invites proposals for appointment as allocation agent, sets out the process for preparing and submitting proposals, and specifies the requirements for the position by 19 May 2008.

## **Monday, 19 May 2008**

Third Annual Consumer Issues  
Forum

## **Wednesday, 21 May 2008**

Consumer Issues Project  
Workshop

## **August 2008**

Annual Industry Conference

## **Determinations by the Industry Body (Gas Industry Co) under the Gas (Switching Arrangements) Rules 2008**

The Gas (Switching Arrangements) Rules 2008 delegate the determination of specific technical details to support the implementation of the switching rules and the gas registry to Gas Industry Co as the industry body. Although consultation is formally required in only some cases, Gas Industry Co has decided to consult on the proposed determinations in their entirety. The consultation paper has now been released and can be viewed or downloaded by clicking on this link:

[http://www.gasindustry.co.nz/Downloads/Documents/Consultation/Determinations%20by%20the%20Industry%20Body%20\(Gas%20Industry%20Co\)%20under%20the%20Gas%20\(Switching%20Arrangements\)%20Rules%202008%20for%20website.pdf](http://www.gasindustry.co.nz/Downloads/Documents/Consultation/Determinations%20by%20the%20Industry%20Body%20(Gas%20Industry%20Co)%20under%20the%20Gas%20(Switching%20Arrangements)%20Rules%202008%20for%20website.pdf)

Submissions are sought by 5:00pm on Wednesday, 14 May 2008.

Gas Industry Co will consider submissions and intends to publish the latest revision of the determinations on its website

## **3rd Annual Consumer Issues Forum - 19 May 2008**

Gas Industry Co's Consumer Issues Forum is intended to provide an opportunity to update consumer representatives on the activities of Gas Industry Co since the last forum in September 2007, and also to discuss any outstanding issues facing gas consumers. It is intended that the Forum will be interactive, so there will be opportunities for participants to discuss topics and issues with Gas Industry Co staff. However this year the Forum will have a particular focus. We have recently initiated a specific project on consumer outcomes to provide a platform for future work in this area. At the Forum we will be asking participants to discuss

consumer expectations and what we need to do to promote better satisfaction of those expectations.

To ensure that the Forum is as representative as possible of consumer organisations, we would be happy to reimburse reasonable travel costs for consumer representatives to attend the Forum. If you would like us to do so, please contact Jay Jefferies on (04) 472 1800 to discuss.

### **Consumer Issues Project Workshop**

On 21 May 2008 from 10:00 am — 12:00 noon we will be holding a project workshop on consumer issues which will be aimed at industry participants. Please contact Jay Jefferies on (04) 472 1800 or [jay.jefferies@gasindustry.co.nz](mailto:jay.jefferies@gasindustry.co.nz) for more information.

### **Annual Industry Conference**

Gas Industry Co is currently planning its annual Industry Conference to be held in August 2008. Further details to follow.